
FLEXBOND® FORTIFIED THIN-SET MORTAR SUITABLE FOR BONDING TILE OVER USG LEVELROCK® BRAND FLOOR UNDERLAYMENT

Custom® considers the LEVELROCK® Brand Floor Underlayment, as manufactured by US Gypsum (USG), and installed by USG licensed LEVELROCK Applicators in accordance with their directions, a suitable underlayment for the installation of ceramic tile with Custom's FlexBond® Fortified Thin-Set Mortar. LEVELROCK underlayments and radiant floor heating systems are being specified in multi-level condominiums, hotels and high-rise office buildings in conjunction with ceramic tile and dimensional stone installations.

Tile and dimensional stone can be installed over LEVELROCK Brand in areas designated as interior, dry, and above grade floors for residential and commercial traffic. Once the LEVELROCK Brand is properly installed and cured in accordance with the manufacturer's directions, preparation for the installation of ceramic tile may begin.

STEP 1

LEVELROCK Brand Underlayments must be installed by a USG licensed applicator according to US Gypsum requirements.

STEP 2

LEVELROCK Brand Underlayments must be cured, dry, free of all contaminants and all cracks and defects repaired per USG specifications.

STEP 3

All LEVELROCK Brand Underlayments to receive tile must be sealed with USG Sealer per US Gypsum requirements.

STEP 4

Install tile with Custom's FlexBond Fortified Thin-Set Mortar according to ANSI A108.5 specifications.

STEP 5

Grout with Custom's Polyblend® Grout according to ANSI A108.10 specifications.

WARRANTY SYSTEM

Custom Building Products has given this tile installation system utilizing FlexBond Fortified Thin-Set Mortar and Polyblend Grout a 10 year warranty. An additional 5 year warranty can be obtained by applying Custom's RedGard® Waterproofing and Anti-Fracture Membrane prior to STEP 4. This warranty is subject to the terms and conditions of the Installations Systems Warranty.

Please contact Custom's Architectural Services Department 800-282-8786 for further system or warranty details.

The warranty and performance of LEVELROCK Brand Floor Underlayment is the responsibility of US Gypsum Company, and not that of Custom Building Products.



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